ALLIANT HEALTH SOLUTIONS

Modernizing Georgia's Nurse Aide Program

Modern Platform. Better Service. Greater Efficiency.

Alliant Health Solutions modernized Georgia's Nurse Aide Program by replacing a legacy portal with a secure, user-friendly platform that improves self-service, streamlines operations, and enhances the experience for Certified Nurse Aides (CNA), Certified Medication Aides (CMA)s, training programs, state agencies, employers, and the public.



Proud partner in supporting Georgia's health care workforce and communities.

HOW ALLIANT DELIVERED

SECURE DIGITAL PLATFORM

- Legacy portal modernization
- Secure, mobile-friendly access

24x7 SELF-SERVICE & AUTOMATION

- Digital self-service
- Secure NATP portal
- Chatbot support

OPERATIONAL EFFICIENCY

- Digital workflows
- Enhanced public search
- Less manual work
- Reduced dependence on call center

END-TO-END PROGRAM ADMINISTRATION

- Program oversight
- Registry management
- Testing & renewals

RESULTS THAT MATTER

3,679 /week CNA Self-Service Activity

474 /week CMA Self-Service Activity

341 /week Chatbot Interactions (June 2026)

57% Reduction in Mail Volume

61% Reduction in Printed Pages

Integrated Platform Secure and Accessible

CASE STUDY: GEORGIA NURSE AIDE PORTAL MODERNIZATION

CHALLENGE
Modernize an aging statewide portal while improving usability, security, and self-service.

SOLUTION
Alliant implemented a secure, integrated platform with digital workflows, chatbot support, and enhanced public search capabilities.

OUTCOME
Higher self-service adoption, fewer paper-based transactions, reduced mail volume, and improved operational efficiency.

WHY ALLIANT?

- Statewide program administration expertise
- Secure, scalable digital platforms
- Proven modernization experience
- Improved user experience and operational efficiency

SCAN TO LEARN MORE